

Did you know there are different ways you can pay your rent?

- **Online** – You can pay online anywhere using your smartphone, tablet or computer. You just need to be connected to the internet and have your account number and have your debit or credit card handy
- **Direct Debit** - Debit is one of the easiest ways of paying your rent and other charges. With a Direct Debit, your payment is taken directly from your bank account on an agreed date each week or month. This helps you to keep track of what you're spending and reduce the chance of falling behind.
- **By Telephone** - You can pay over the phone using our secure payment line on **0800 180 4464**. This number is available 24 hours a day, seven days a week, all year round.
Phone payments are not credited to accounts until the next working day. This means that you will need to make your payment on a Thursday if you want it to reach your account that same week. Phone payments made on a Friday will not be credited to your account until the following week.
- **Paypoint/Post Office** - You can pay your rent and other charges at the Post Office or by PayPoint using your customer payment card. Your payment can take up to seven days to reach your account.

Speak to a member of staff today to discuss different payment methods to keep your account clear.

Visit us at:

New Park Village TMC
Ellerton House
Ellerton Walk
WV10 0UG

Tel: 01902 552670

Email: newparkvillage2@wolverhampton.gov.uk

Website: www.npv.org.uk